SCRUTINY - COMMUNITIES & LOCAL SERVICES 2021/22 QUARTER 2
Appendix 1

Indicator	Title	Reported	What is best	2018 / 2019	2019 / 2020	2020 / 2021	2021/22 - Q1	2021/22 - Q2	Qtr 2 compared to Qtr 1	2020/21 Qtr 2	2021/22 compared to 2020/21
CUL 037	Number of shows held at the Hippodrome	Number	Monthly	Higher	338	290	No data available	6	32	**NA**	No data available	**NA**
CUL 038	Number of individual attendances at Hippodrome theatre shows	Number	Monthly	Higher	152,584	131,183	No data available	1,006	7,867	**NA**	No data available	**NA**
CUL 070	Reservations - where an item is reserved from stock or from another library and is supplied within 7 days, shown as a %	Percentage	Annually	Higher	56%	52%	61%	Annual indicator no data to report for these quarters		**NA**	NA	**NA**
CUL 071	Number of visits to the Head of Steam	Number	Monthly	Higher	42,037	42,146	4,216	1,857	11,329	**NA**	3,332	↑
CUL 078	Number of shows held at the Hullabaloo	Number	Monthly	Higher	210	164	No data available	0	3	**NA**	No data available	**NA**
CUL 079	Number of individual attendances at Hullabaloo shows	Number	Monthly	Higher	10,513	8,969	No data available	0	65	**NA**	No data available	**NA**
CUL 100	Number of items borrowed	Number	Monthly	Higher	No data available	No data available	172,519	45,500	104,694	**NA**	77,894	↑
CUL 101	Physical Stock borrowed from Darlington Library	Number	Monthly	Higher	No data available	No data available	101,553	28,047	69,290	**NA**	47,541	↑
CUL 102	Physical Stock borrowed from Cockerton Library	Number	Monthly	Higher	No data available	No data available	12,320	6,804	17,616	**NA**	2,682	↑
CUL 103	Number of physical visits to Darlington Library	Number	Monthly	Higher	No data available	No data available	No data available	10,289	27,242	**NA**	**NA**	**NA**
CUL 104	Number of physical visits to Cockerton Library	Number	Monthly	Higher	No data available	No data available	No data available	1,381	3,585	**NA**	**NA**	**NA**
CUL 105	Number of group engagements	Number	Monthly	Higher	No data available	No data available	No data available	8	44	**NA**	**NA**	**NA**
CUL 106	Number of group engagements at Darlington Library	Number	Monthly	Higher	No data available	No data available	No data available	3	36	**NA**	**NA**	**NA**
CUL 107	Number of group engagements at Cockerton Library	Number	Monthly	Higher	No data available	No data available	No data available	0	0	**NA**	**NA**	**NA**
CUL 108	Number of educational interactions	Number	Monthly	Higher	No data available	No data available	No data available	3	7	**NA**	**NA**	**NA**
CUL 109	Number of enquires directed to the Centre for Local Studies	Number	Monthly	Higher	No data available	No data available	No data available	214	1,164	**NA**	**NA**	**NA**
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per	Number	Quarterly	Higher	115	136	174	322	362	**NA**	145	↑
ENV 006	Total number of fly-tips reported	Number	Quarterly	Lower	3,006	2,838	3,411	716	1,439	**NA**	1,890	↑
ENV 006a	Total number of large fly-tips reported	Number	Quarterly	Lower	2,599	2,420	2,766	548	737	**NA**	1,557	↑
ENV 006b	Total number of small fly-tips reported	Number	Quarterly	Lower	407	418	645	168	702	**NA**	333	↓
ENV 009	% household waste that is collected that is either reused, recycled or composted	Percentage	Quarterly	Higher	39.2%	40.8%	35.1%	40.2%	No data available	**NA**	36.5%	**NA**
ENV 021	% of small fly tips removed within target time	Percentage	Monthly	Higher	86.7%	85.3%	99.5%	99.5%	96.7%	↓	98.9%	↓
ENV 022	% of large fly tips removed within target time	Percentage	Monthly	Higher	86.7%	85.7%	100.0%	100.0%	87.5%	↓	100%	↓

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ENV 023	Number of prosecutions for fly-tipping	Number	Quarterly	Higher	0	0	0	0	0	**NA**	0	↔
ENV 024	Land Audit Management System - Litter Score	Percentage	Monthly	Higher	72%	79%	No data available	No data available	68%	**NA**	No data available	**NA**
REG 803	Trading Standards : % of high risk inspections carried out	Percentage	Quarterly	Higher	100%	100%	100%	13%	13%	**NA**	30%	↓
TCP 101	Bus punctuality - % of non-frequent bus services running on time	Percentage	Annually	Higher	85.7%	No data available	93.0%	Annual indicators no data to report for these quarters		**NA**	**NA**	**NA**
TCP 200	% of principal roads where maintenance should be considered (A class)	Percentage	Annually	Lower	2.2%	3.0%	1.9%			**NA**	**NA**	**NA**
TCP 202	% of non principal roads where maintenance should be considered (B and C class)	Percentage	Annually	Lower	6.9%	6.0%	2.0%			**NA**	**NA**	**NA**
TCP 203	% of unclassified roads where maintenance should be considered	Percentage	Annually	Lower	15.5%	7.9%	7.1%			**NA**	**NA**	**NA**
TCP 600	Number of people killed or seriously injured in road traffic accidents	Number	Annually	Lower	52	53	27			**NA**	**NA**	**NA**
TCP 601	Number of people slightly injured in road traffic accidents	Number	Annually	Lower	206	161	90			**NA**	**NA**	**NA**
TCP 602	Number of children killed or seriously injured in road traffic accidents	Number	Annually	Lower	5	7	4			**NA**	**NA**	**NA**
TCP 603	Number of children slightly injured in road traffic accidents	Number	Annually	Lower	28	13	13			**NA**	**NA**	**NA**
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Percentage	Annually	Higher	62%	58%	58%			**NA**	**NA**	**NA**

Better than =		↑
Not as good as =		↓
The same as =		↔